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# “CHAPTER DYNAMICS: LEADERSHIP, MEMBERSHIP, AND PROGRAMMING”

PRACTICAL CONSIDERATIONS AND  
APPLICATIONS



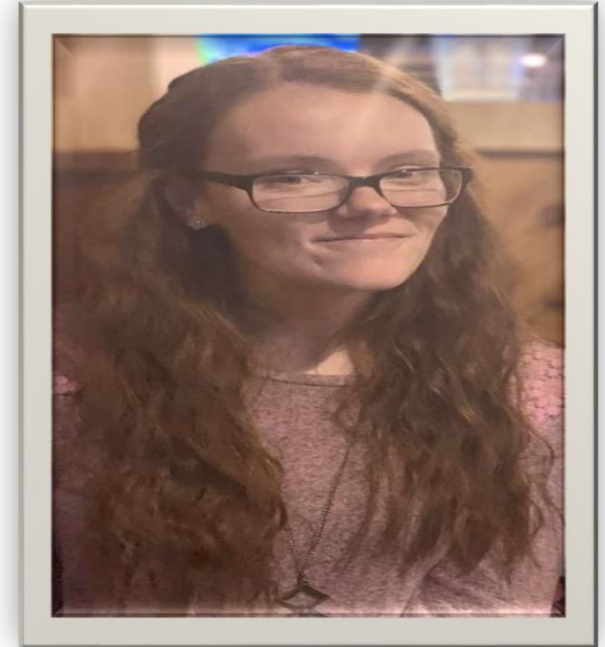
# YOUR FACILITATORS



**Carson Reed**  
NEC Student  
Representative  
Senior University of South  
Carolina Beaufort



**Jennifer Lewis,**  
Region 3 Senator  
Doctoral Candidate,  
University of Southern  
Mississippi



**Lenzie Stiltner,**  
Region I Senator  
Sophomore Marshall  
University

# CHAPTER DYNAMICS

- Chapter dynamics are a subset of group dynamics.
  - Group dynamics represent the “system of behaviors and psychological processes occurring within a social group or between social groups”.
  - How what we do in a group affects others?



# STAGES OF GROUP DEVELOPMENT



FORMING



STORMING



NORMING



PERFORMING



ADJOURNING

# HOW TO CREATE A POSITIVE CHAPTER ENVIRONMENT



**Table 12.1 Roles within Group(s)**

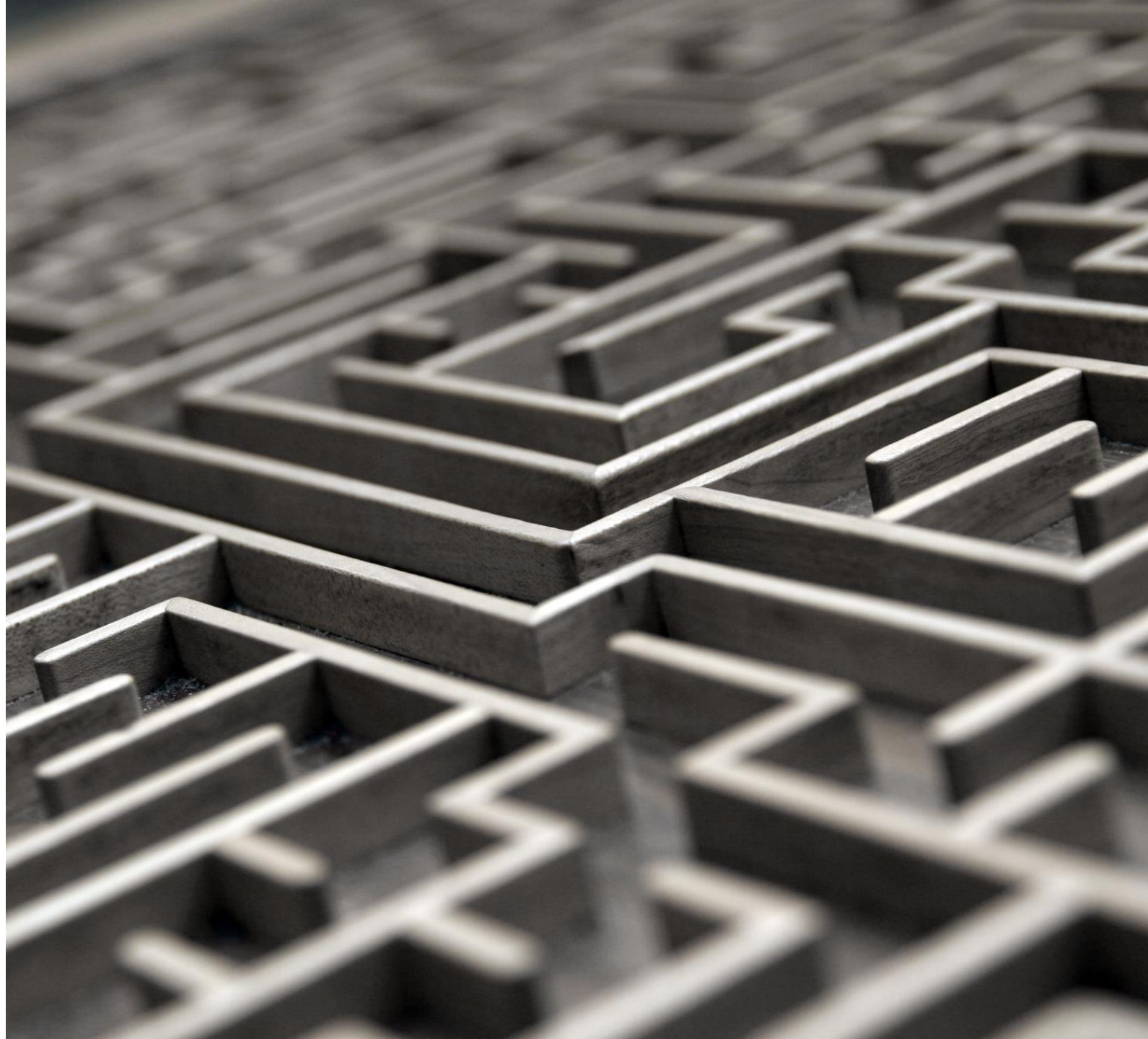
Initiator	Takes initiative in defining problems, proposing action, and suggesting procedures.
Informer	Finding facts and giving advice or opinions.
Interpreter	Interprets ideas, define terms, and clarify issues.
Summarizer	Restates suggestions, offers decisions, and comes to conclusions.
Reality Taster	Analyzes ideas and tests the ideas in real situations.
Harmoniser	Reduces tension in the group, reconciles differences, and explores opportunities.
Gatekeeper	Keeps communication channels open and makes suggestions that encourage participation.
Consensus tester	Asks if the group is nearing a decision and tests possible conclusions.
Encourager	Being friendly, warm, and responsive to other group members.
Compromiser	Modifies decisions, offers compromises, and admits errors.
Aggressor	Criticizes members' values and makes jokes in a sarcastic, derogatory, or semi-concealed manner.
Blocker	Stubbornly resists the group's ideas, disagrees with group members for personal reasons.
Dominator	Controls conversations by patronizing others.
Comedian	Attention-getters in ways not relevant to group's objectives.
Avoidance Behaviour	Pursuing goals not related to the group and changing the subject to avoid commitment to the group.

# ROLES WITHIN GROUP(S)


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# STRATEGIES FOR RESOLVING CONFLICTS

- Diffuse the situation by acknowledging each person
- Define the conflict-what is it about
- Identify the root of the conflict
- Identify the common goal(s)
- Create a common vision and highlight contributions of all
- Define options to resolve conflict
- Create the path to get there



# CHAPTER LEADERSHIP: PRACTICAL APPLICATION

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- No one becomes a leader overnight
    - Learn to lead by example (watch others and how they handle difficult situations, including learning from their mistakes)
  - Don't just focus on the problem: focus on the solution
  - Take responsibility for the good and the bad
  - Share the praise- it takes a village; there is no I in TEAM
  - Know how to develop a team
  - Be courageous and assertive (exhibit the confidence externally that your team has in you)

# CHAPTER MEMBERSHIP: QUALITY AND CONTRIBUTION



Engaged Individuals



Active Contributors

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# CHAPTER PROGRAMMING



Finding Areas of Passion



Getting Individuals Involved in Helping With Events

# INSTRUCTIONS FOR ESCAPE THE DRAMA MANAGING CHAPTER INTRICACIES



**Divide into 3 or 4 teams.**



**Each team will be given markers and 3 sheets of paper (post-it) to stick on wall.**



**Each team will be provided the same scenario and will be given 7 minutes to discuss how to address the scenario and post their thoughts on how to resolve the scenarios presented.**



**Each team will need to elect a spokesperson to share the team's findings.**



**Each individual will receive a worksheet so that they can keep their own notes as a takeaway to take back and implement at their own chapter.**

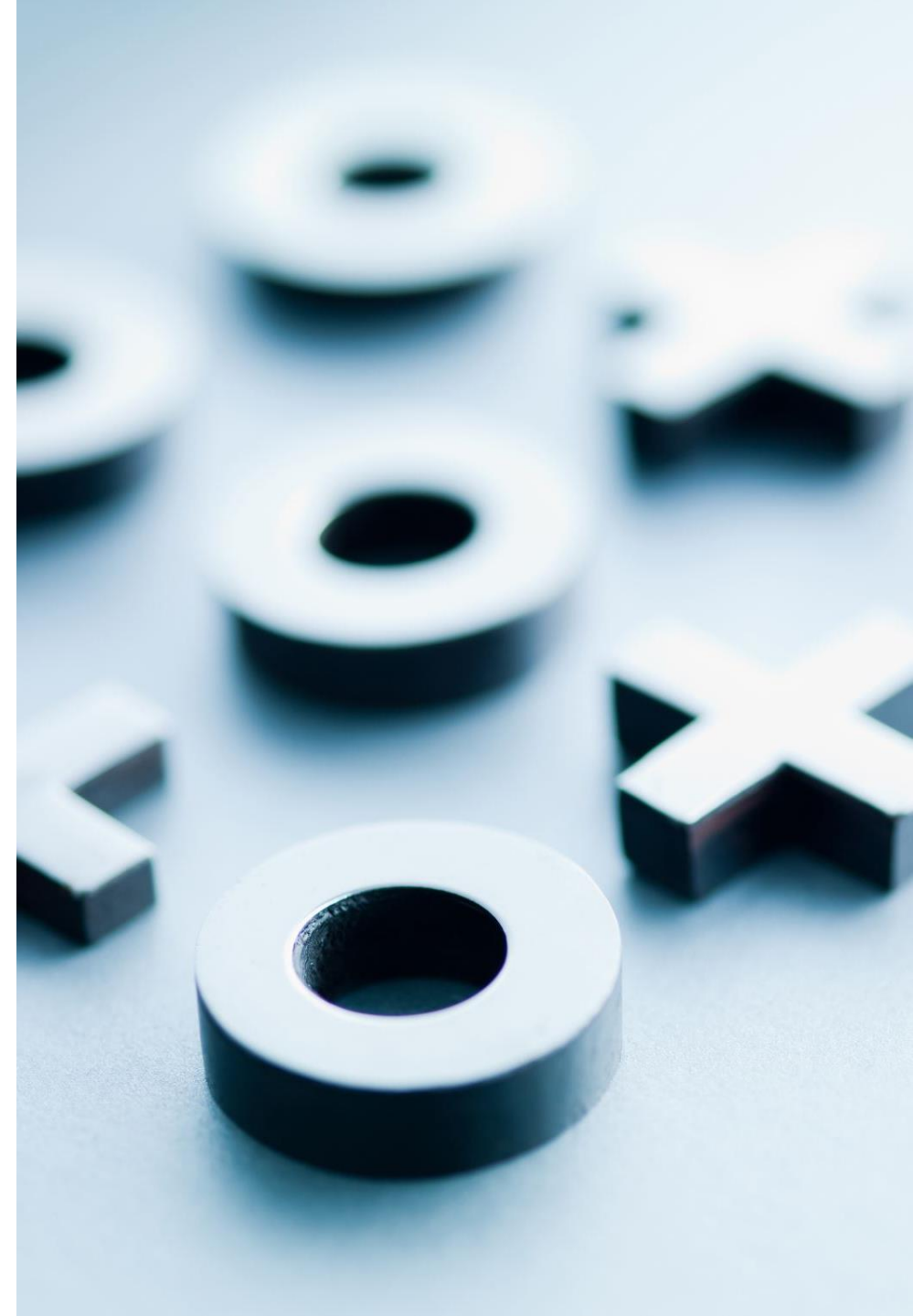
At the bottom of the Takeaway Worksheet there is room for you to obtain the contact information of your group members for future support and networking. (Email, LinkedIn)

Examples- see info on your facilitators-

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# SCENARIO

- You have a large chapter, but you are typically getting less than 5 attendees at events?
- The Chapter President is interested in having a series of events about public speaking.
- In the past, when the group has opposed the President's recommendations, the President has been defensive.
- However, those events have been poorly attended in the past.
- Chapter Board Members are trying to determine how to voice their concerns about the nature of the programming
- The Chapter Board Members have asked the Advisor to intervene, but the Advisor is uncomfortable to do so..



# REFERENCES

# AND

# RESOURCES

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THANKS FOR  
JOINING US!

**Quick Notes!**

- Don't forget to get your GBP Breakout Takeaway form filled out.
- Follow our social media!
- Enjoy the rest of the conference